### **LETTER OF GUARANTEE**

Company Name: MEF NUTRI SCIENCE GIDA A.Ş.

Address: Teknopark İSTANBUL, Pendik, İSTANBUL, TÜRKİYE

**Date:** 20.01.2025

To Whom It May Concern,

We, **MEF NUTRI SCIENCE GIDA A.Ş.**, hereby provide the following guarantee regarding the products and services offered by our company:

# 1. Product Quality and Compliance:

- We guarantee that the products supplied by MEF NUTRI SCIENCE GIDA
   A.Ş. are produced in compliance with all applicable food safety and
   quality standards as required by local and international regulatory
   authorities.
- Our products are manufactured using approved ingredients and are subject to rigorous quality control procedures to ensure their safety, quality, and compliance with the agreed specifications.
- We make no warranties beyond the specific qualities and standards outlined in our product documentation or any relevant certifications (e.g., Halal, Kosher, organic certifications).

# 2. Product Liability:

- We guarantee that our products will meet the specifications and performance standards as described in our product documentation.
   However, we are not responsible for any damages resulting from the misuse, improper handling, or storage of the products after delivery.
- Any liability for product defects is limited to the value of the products supplied and does not extend beyond replacement or refund in case of verifiable defects within the warranty period, as per our terms and conditions.

### 3. Limitation of Liability:

- While we strive to ensure the highest standards of product safety, we are not liable for any consequential, indirect, or incidental damages arising from the use or misuse of our products. Our liability is strictly limited to the replacement of defective products or a refund of the purchase price.
- We are not responsible for any damages caused by external factors, such as natural disasters, accidents, or third-party actions beyond our control.

## 4. Confidentiality:

 We ensure that all confidential information shared by the client will be handled with the utmost care and will not be disclosed to third parties without prior written consent, except where required by law or regulatory authorities.

### 5. Guarantee Period and Conditions:

- The guarantee for our products is valid for a specified period as outlined in the product documentation or contract, subject to proper usage and storage conditions. The guarantee does not apply in the case of misuse, unauthorized modifications, or damage caused by negligence.
- Any claims for product defects or non-compliance must be submitted in writing within the guarantee period and must be supported by relevant documentation or evidence.

## 6. Force Majeure:

**Authorized Person:** 

 We shall not be held responsible for any failure or delay in fulfilling our obligations under this guarantee due to circumstances beyond our reasonable control, including but not limited to force majeure events such as strikes, wars, pandemics, or natural disasters.

This guarantee is given in good faith, based on the current knowledge of our products and their usage. Any changes in product specifications, terms, or conditions will be communicated to the relevant parties as soon as possible.

Name:
Position:
Signature:
Stamp